

## REMOTE MONITORING SOLUTION

Keeping track of your AV rooms and equipment can get tricky with multiple conference rooms to maintain with equipment from various vendors. You may have dozens, hundreds, or even thousands of AV devices or equipment across your business. Always be prepared with Verrex's Remote Monitoring Solution. Ensure reliability and no more audio visual surprises with centralized remote monitoring of your AV Infrastructure.

## PROTECTION AROUND THE CLOCK

- Monitoring of your AV infrastructure
- Proactive monitoring rather than traditional reactive service contracts
- Monitor every device on your AV network around the world
- Set alerts for specific audio visual equipment
- Ties into support ticketing systems
- Hardware agnostic platform

## KEY BENEFITS

- Central Dashboard
- Data and Analytics
- Device Alerts
- System Reports
- Remote Troubleshooting
- Utilizes Utelogy Software Platform

## SERVICE LEVELS

We offer customized monitoring deployment levels to suit your company's unique monitoring needs.

### Centralized Monitoring

For customers who need a centralized solution but want to do the monitoring themselves.

### Verrex Remote Monitoring Gold Level

As an add-on to our Gold Level Service Contract, Verrex will remotely monitor your AV equipment for you, along with all the service SLAs included with this deluxe service plan.

### Verrex Remote Monitoring Platinum Level

As an add-on to our Platinum Level Service Contract, Verrex will remotely monitor your AV equipment for you, along with all the service SLAs included with this premium service plan.

**Empowering a Global Business Community to Collaborate & Communicate Without Limitations™**

We continue to globalize our capabilities based on evolving client needs and have offices worldwide. For all current locations, connect @ Verrex.com.

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